



Update _2_0_199

Clinical Reminders

**VA-TELESTROKE RN TRIAGE – ACUTE STROKE
Install Guide**

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Product Development
Office of Information Technology
Department of Veterans Affairs

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Introduction

The National Tele-Stroke Program (NTSP) Nurse Triage Template is needed so that triage nurses for the NTSP can accurately document each triage encounter as it occurs while on the phone with staff at VA facilities receiving NTSP services. The triage nurse follows the NTSP triage protocol for acute ischemic stroke and the triage template will provide a tool to document important information on patient symptoms and triage decisions outlined in the protocol. The template will also be designed so that data can be abstracted for NTSP quality reports.

For questions, contact Redacted

UPDATE_2_0_199 contains 1 Reminder Exchange entry:

UPDATE_2_0_199 VA-TELESTROKE RN TRIAGE - ACUTE STROKE

The exchange file contains the following components:

TIU TEMPLATE FIELD

WORD PROCESSING
TEXT (1-20 CHAR) REQ
TEXT (1-50 CHAR)R
DATE & TIME (REQ)

HEALTH FACTORS

VA-REMINDER UPDATES
VA-UPDATE_2_0_199
VA-ACUTE STROKE TRIAGE
VA-ACUTE STROKE TRIAGE-PHONE CONSULT REQ
VA-ACUTE STROKE TRIAGE LOC-FLOOR
VA-ACUTE STROKE TRIAGE LOC-ICU
VA-ACUTE STROKE TRIAGE LOC-ED
VA-ACUTE STROKE TRIAGE-CRITERIA MET
VA-ACUTE STROKE TRIAGE-RUE NUMBNESS
VA-ACUTE STROKE TRIAGE-LUE NUMBNESS
VA-ACUTE STROKE TRIAGE-RLE NUMBNESS
VA-ACUTE STROKE TRIAGE-LLE NUMBNESS
VA-ACUTE STROKE TRIAGE-GAZE DEVIATION
VA-ACUTE STROKE TRIAGE-LOSS OF VISION
VA-ACUTE STROKE TRIAGE-NEGLECT
VA-ACUTE STROKE TRIAGE-LT HEMIPARESIS
VA-ACUTE STROKE TRIAGE-RT HEMIPARESIS
VA-ACUTE STROKE TRIAGE-RUE WEAKNESS
VA-ACUTE STROKE TRIAGE-LUE WEAKNESS
VA-ACUTE STROKE TRIAGE-RLE WEAKNESS
VA-ACUTE STROKE TRIAGE-LLE WEAKNESS
VA-ACUTE STROKE TRIAGE-APHASIA
VA-ACUTE STROKE TRIAGE LKW WAKE UP STRK

VA-ACUTE STROKE TRIAGE LKW > 23 HRS
VA-ACUTE STROKE TRIAGE LKW W/IN 23 HRS
VA-ACUTE STROKE TRIAGE-SLURRED SPEECH
VA-ACUTE STROKE TRIAGE-DIFF FNDNG WORDS
VA-ACUTE STROKE TRIAGE-DIFF COMP WORDS
VA-ACUTE STROKE TRIAGE-FACIAL NUMBNESS
VA-ACUTE STROKE TRIAGE-FACIAL DROOP
VA-ACUTE STROKE TRIAGE-DOUBLE VISION
VA-ACUTE STROKE TRIAGE-BLURRED VISION
VA-ACUTE STROKE TRIAGE-WALKING DFCLTY
VA-ACUTE STROKE TRIAGE-INCOORDINATION
VA-ACUTE STROKE TRIAGE LKW > 8HR
VA-ACUTE STROKE TRIAGE LKW W/IN 8HR

REMINDER SPONSOR

OFFICE OF TELEHEALTH SERVICES STORE AND FORWARD TELEHEALTH

REMINDER TERM

VA-REMINDER UPDATE_2_0_199

REMINDER DIALOG

VA-TELESTROKE RN TRIAGE-ACUTE STROKE

Install Details

This update is being distributed as a web host file. The address for the host file is:

https://Redacted/UPDATE_2_0_199.PRD

The file will be installed using Reminder Exchange, programmer access is not required.

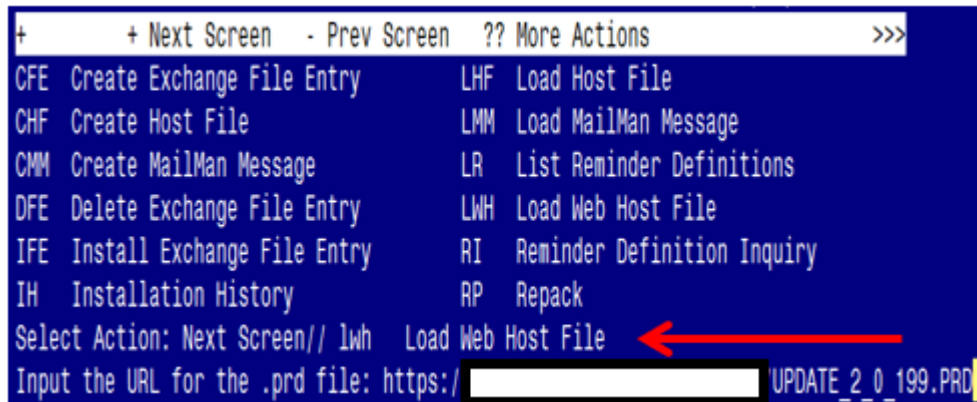
Installation:

=====

This update can be loaded with users on the system. Installation will take less than 15 minutes.

Install Example

To Load the Web Host File. Navigate to Reminder exchange in Vista



At the **Select Action:** prompt, enter **LWH** for Load Web Host File

At the **Input the url for the .prd file:** prompt, type the following web address:

https://Redacted/docs/UPDATE_2_0_199.PRD

You should see a message at the top of your screen that the file successfully loaded.

https://Redacted/docs/UPDATE_2_0_199.PRD successfully loaded.

Search and locate an entry titled **UPDATE_2_0_199 VA-TELESTROKE RN TRIAGE - ACUTE STROKE** in reminder exchange.

+Item	Entry	Source	Date Packed
172	UPDATE_2_0_199 VA-TELESTROKE RN TRIAGE - ACUTE STROKE		06/25/2021@12:45
173	UPDATE_2_0_2 CAREGIVER ELIG		02/18/2016@13:10
174	UPDATE_2_0_20 BREAST CANCER DIALOGS		02/06/2017@12:19
175	UPDATE_2_0_20 COLON CANCER DIALOGS		02/07/2017@09:19
176	UPDATE_2_0_20 LUNG CANCER DIALOGS		02/06/2017@12:26
177	UPDATE_2_0_20 PROSTATE CANCER		02/06/2017@12:27
+ Next Screen - Prev Screen ?? More Actions >>>			
CFE	Create Exchange File Entry	LHF	Load Host File
CHF	Create Host File	LMM	Load MailMan Message
CMM	Create MailMan Message	LR	List Reminder Definitions
DFE	Delete Exchange File Entry	LWH	Load Web Host File
IFE	Install Exchange File Entry	RI	Reminder Definition Inquiry
IH	Installation History	RP	Repack
Select Action: Next Screen// IFE Install Exchange File Entry			
Enter a list or range of numbers (1-412): 172			

At the **Select Action** prompt, enter **IFE** for Install Exchange File Entry

Enter the number that corresponds with your entry **UPDATE_2_0_199 VA-TELESTROKE RN TRIAGE - ACUTE STROKE** (in this example it is entry 172. It will vary by site). The date of the exchange file should be 06/25/2021.

```

Component                                     Category      Exists
Source:
Date Packed: 06/25/2021@12:45:29
Package Version: 2.0P42

Description:
The following Clinical Reminder items were selected for packing:
REMINDER DIALOG
  VA-TELESTROKE RN TRIAGE-ACUTE STROKE

REMINDER TERM
  VA-REMINDER UPDATE_2_0_199

Keywords:

Components:

+      Enter ?? for more actions      >>>
IA  Install all Components              IS  Install Selected Component
Select Action: Next Screen// IA

```

At the **Select Action** prompt, type **IA** for Install all Components and hit enter.
 Select Action: Next Screen// **IA Install all Components**
 You will see several prompts, for all new entries you will choose **I to Install**
 For components that already exists but the packed component is different, choose **S to Skip**.

You will be prompted to install the reminder dialog component (**VA-TELESTROKE RN TRIAGE-ACUTE STROKE**). You will choose to install all even though some components may have an X to indicate that they exist.

```

Packed reminder dialog: VA-TELESTROKE RN TRIAGE-ACUTE STROKE [NATIONAL DIALOG]

Item  Seq.  Dialog Findings                                     Type  Exists
-----
1      VA-TELESTROKE RN TRIAGE-ACUTE STROKE                dialog
2      10 VA-GP ACUTE STROKE NURSE TRIAGE                    group
   Finding: *NONE*
3      10.1 VA-TELESTROKE RN TRIAGE-ACUTE STROKE VERSION    element
   Finding: *NONE*
4      10.5 VA-GP ACUTE STROKE NURSE TRIAGE-ID INFO          group
   Finding: *NONE*
5      10.5.5 VA-TXT ACUTE STROKE TRIAGE INFO-FAC INFO      element
   Finding: *NONE*
6      10.5.10 VA-GP ACUTE STROKE NURSE TRIAGE-LOCATION       group
   Finding: *NONE*
7      10.5.10.5 VA-HF ACUTE STROKE TRIAGE LOCATION-ED      element
   Finding: VA-ACUTE STROKE TRIAGE LOC-ED (HEALTH FACTOR)
8      10.5.10.10 VA-HF ACUTE STROKE TRIAGE LOCATION-ICU    element
   Finding: *NONE*

+      + Next Screen  - Prev Screen  ?? More Actions
DD  Dialog Details      DT  Dialog Text      IS  Install Selected
DF  Dialog Findings     DU  Dialog Usage      QU  Quit
DS  Dialog Summary      IA  Install All
Select Action: Next Screen// IA

```

At the **Select Action** prompt, type **IA** to install the dialog:
VA-TELESTROKE RN TRIAGE-ACUTE STROKE

Select Action: Next Screen// **IA Install All**
 Install reminder dialog and all components with no further changes: Y// **Yes**

Packed reminder dialog: VA-TELESTROKE RN TRIAGE-ACUTE STROKE [NATIONAL DIALOG]				
VA-TELESTROKE RN TRIAGE-ACUTE STROKE (reminder dialog) installed from exchange f				
Item	Seq.	Dialog Findings	Type	Exists
1		VA-TELESTROKE RN TRIAGE-ACUTE STROKE	dialog	X
2	10	VA-GP ACUTE STROKE NURSE TRIAGE	group	X
		Finding: *NONE*		
3	10.1	VA-TELESTROKE RN TRIAGE-ACUTE STROKE VERSION	element	X
		Finding: *NONE*		
4	10.5	VA-GP ACUTE STROKE NURSE TRIAGE-ID INFO	group	X
		Finding: *NONE*		
5	10.5.5	VA-TXT ACUTE STROKE TRIAGE INFO-FAC INFO	element	X
		Finding: *NONE*		
6	10.5.10	VA-GP ACUTE STROKE NURSE TRIAGE-LOCATION	group	X
		Finding: *NONE*		
7	10.5.10.5	VA-HF ACUTE STROKE TRIAGE LOCATION-ED	element	X
		Finding: VA-ACUTE STROKE TRIAGE LOC-ED (HEALTH FACTOR)		X
8	10.5.10.10	VA-HF ACUTE STROKE TRIAGE LOCATION-ICU	element	X
+ + Next Screen - Prev Screen ?? More Actions				
DD	Dialog Details	DT	Dialog Text	IS Install Selected
DF	Dialog Findings	DU	Dialog Usage	QU Quit
DS	Dialog Summary	IA	Install All	
Select Action: Next Screen// Q				

After completing this dialog install, you will type **Q**.

Component	Category	Exists
Source:		
Date Packed: 06/25/2021@12:45:29		
Package Version: 2.0P42		
Description:		
The following Clinical Reminder items were selected for packing:		
REMINDER DIALOG		
VA-TELESTROKE RN TRIAGE-ACUTE STROKE		
REMINDER TERM		
VA-REMINDER UPDATE_2_0_199		
Keywords:		
Components:		
+ + Next Screen - Prev Screen ?? More Actions >>>		
IA	Install all Components	IS Install Selected Component
Select Action: Next Screen// Q		

You will then be returned to this screen. At the Select Action prompt, type **Q**.

Install complete.

Post Installation

1. Make the Dialog able to be attached to a Personal/Shared template or to a progress note title.

From the Reminders Manager Menu:

Select Reminder Managers Menu Option: **CP CPRS Reminder Configuration**

CA Add/Edit Reminder Categories

CL CPRS Lookup Categories

CS CPRS Cover Sheet Reminder List

MH Mental Health Dialogs Active

PN Progress Note Headers

RA Reminder GUI Resolution Active

TIU TIU Template Reminder Dialog Parameter

DL Default Outside Location

PT Position Reminder Text at Cursor

Select CPRS Reminder Configuration Option: **TIU TIU Template Reminder Dialog Parameter**

Reminder Dialogs allowed as Templates may be set for the following:

1 User USR [choose from NEW PERSON]

3 Service SRV [choose from SERVICE/SECTION]

4 Division DIV [choose from INSTITUTION]

5 System SYS [NATREM.FO-SLC.MED.VA.GOV]

Enter selection: **5** Choose the appropriate number for your site. Your site may do this by System or other levels. The example below uses SYSTEM level

Setting Reminder Dialogs allowed as Templates for System:

Select Display Sequence: **?**

148 VA-VETERANS CHOICE NOTE

149 VA-TBI SCREENING

*When you type a question mark above, you will see the list of #'s (with dialogs) that are already taken. Choose a number **NOT** on this list. For this example, looking above I see the number 150 is not present, so I will use 150.*

Select Display Sequence: **150**

Are you adding 150 as a new Display Sequence? Yes// **Y YES**

Display Sequence: 150// **<Enter>** 150

Clinical Reminder Dialog: **VA-TELESTROKE RN TRIAGE-ACUTE STROKE**

then **<enter>** reminder dialog NATIONAL

OK? Yes// **<Enter>** (Yes)

2. Setup of specific Note title

The new note title that need to be created is:

TELESTROKE RN TRIAGE ACUTE STROKE

VHA Enterprise Standard Title: TELEHEALTH NOTE

Note: Comprehensive information on Creating Document Definitions can be found beginning on page 47 of the [TIU/ASU Implementation Guide](#)

3. Associate the reminder dialog with the note title in CPRS

To do this, go to Template Editor, then Document Titles, select the appropriate folder (if applicable), and choose New Template (top right-hand corner).

A. Type in the following information:

Name: **TELESTROKE RN TRIAGE ACUTE STROKE**

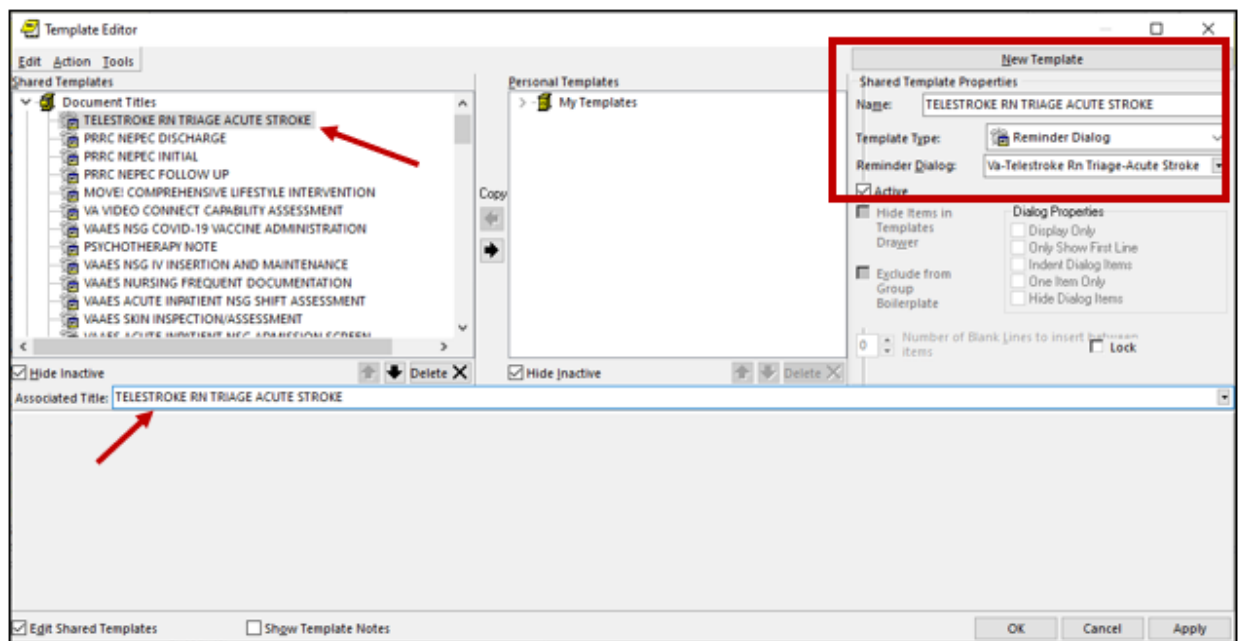
Template Type: Reminder Dialog

Reminder Dialog: **VA-TELESTROKE RN TRIAGE-ACUTE STROKE**

Next, type in the Associated Title, which in this case is:

TELESTROKE RN TRIAGE ACUTE STROKE

and click APPLY.



4. Create a new template field titled **VA-PROVIDER TYPE**

- Log into CPRS > Select a 'test' patient > click on the NOTES tab > click on OPTIONS, then EDIT TEMPLATE FIELDS.
- Create a new template field titled **VA-PROVIDER TYPE**. See screenshot below:

NAME: VA-PROVIDER TYPE
TYPE: Radio Buttons
ITEMS: MD and RN
REQUIRED: Yes

The screenshot shows the 'Template Field Editor' window. On the left, a list of 'Template Fields' includes 'VA-PROVIDER TYPE * Radio Buttons'. A red arrow points to this entry. The main area shows the configuration for this field: Name: VA-PROVIDER TYPE, Type: Radio Buttons, Field Len: 1, Text Len: 1, Default: MD, Items: RN. The 'Required' checkbox is checked, indicated by a red arrow. The 'Miscellaneous' section includes 'Inactive' and 'Separate Lines' checkboxes, which are unchecked. The 'Indent' section shows 'Indent Field' and 'Indent Text' both set to 0. The 'Notes' section is empty. At the bottom, there is a checkbox for 'Hide Inactive Fields' and a note '* Indicates a Required Field'.